

SUBJECT:	Annual Report of the Statutory Director of Social Services
MEETING:	Council
DATE:	27th July 2016
DIVISIONS/WARDS AFFECTED:	All

1 PURPOSE

- 1.1 To provide Council members with the Annual Report of the Statutory Director of Social Services for consideration and comment.

2 RECOMMENDATIONS

- 2.1 That Council members consider and endorse the analysis in 2016/17 Annual Report of the Statutory Director of Social Services concerning the performance, and impact, of adult and children's well-being social care and health services over the last financial year.
- 2.2 That Cabinet members also consider and endorse the 2017/18 priorities for improvement set out in the report to address the critical risk and developmental issues in social care and health.

3. KEY ISSUES

- 3.1 This is the Annual Report of the Statutory Director of Social Services, and reflects on the financial year of 2016/17. The report is intended to reflect on progress in delivering the priorities set out in last year's annual report, performance for that year, and, maps out the key areas for development and improvement in 2016/17. It enables the Care and Social Services Inspectorate for Wales (CSSIW) to test out whether our assessment of progress and development is consistent with the range of evidence gathered and presented to them as well as their direct experience through site visits, regulatory activity and themed inspections. The format of the report has changed is now in a nationally developed template which aligns to the Social Services and Wellbeing (Wales) Act (2014). Each Director in Wales must report on performance and risk and set out plans for improvement in relation to:

- Summary of performance;
- How people are shaping our services;
- Promoting and improving the wellbeing of those we help;
- Working with people and partners to protect and promote people's physical and mental health and emotional wellbeing;
- Encouraging and supporting people to learn, develop and participate in society;
- Supporting people to safely develop and maintain health domestic, family and personal relationships;

- Taking steps to protect and safeguard people from abuse, neglect or harm;
- How we do what we do;
- Our partnership working, political and corporate leadership, governance and accountability;
- Our priorities for improvement.

3.2 The annual report provides an opportunity to reflect on what we are doing to make a difference to the lives of the most vulnerable citizens of Monmouthshire, what we do well, and where we need to do even better. The report explains the context in which we are working and how we will continue to improve and modernise. It highlights some excellent, leading edge, practice, workforce development, service provision and commissioning. The remodelling of care at home through the roll out of the Monmouthshire Care at Home is just one example of where this is the case. It shows progress from the improvement objectives set last year – the Children’s Services Improvement Programme is on track overall to deliver excellence in children’s services in the 3 year timescale of the programme. There has been particular progress in how we manage contacts with and referrals to the service, and stabilising and supporting our workforce.

3.3 There are also areas where risk and challenge is highlighted. People in Monmouthshire who need care and support in the community are not always receiving it from the right services as quickly as they need to, with some delays in hospital settings but more in the community. Securing sufficient quality of Working with the care sector to implement the right models of care and support, and implement a workforce development plan for the care workforce is the highest priority for adult services. The report highlights the ongoing risks and areas for development in children’s social services, particularly evident in the high numbers of children on the child protection register. There is an accelerated need to integrate better targeted prevention and early intervention through the team around the family with children’s social services and to recruit more local foster carers for Monmouthshire children.

3.4 The Annual Report articulates a vision and associated priorities for wellbeing, social care and health in Monmouthshire which seeks to build on the many strengths that exist with the aim of delivering consistently excellent outcomes across the board. This is within the context of the new legislative framework for Social Services in Wales, the Social Services and Well-being (Wales) Act (2014), the increasing challenges of demography which could significantly increase demand for social services, the challenging of securing a workforce and providing services in a rural county and reducing budgets. The balance in the report is as much around wellbeing as care and support: so much of the success of social care and health is dependent on resilient people, families and

communities who live the lives they want to live without the need for care and support from statutory social services.

4. REASONS

To ensure that:

- 4.1 The Annual Report of the Statutory Director of Social Services is given due consideration by Cabinet prior to its presentation to Council.

5. RESOURCE IMPLICATIONS

The Annual Report sets out the financial performance of social care and health in 2016/17. Pages 37 to 39 describe the financial outturn for adult and children's social services for the 2016/17 financial year, the financial context and the challenges for coming year and beyond in delivering social services in Monmouthshire with an ageing demographic and a fragile social care sector. It describes the work that must be completed as a priority to develop sustainable service and financial plans for all parts of social care and health.

6. WELLBEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, SAFEGUARDING AND CORPORATE PARENTING)

The report gives a performance appraisal and priorities for improvement. There are no Wellbeing of Future Generations Implications and in this context, an assessment form is not provided. The report provides analysis of safeguarding performance and priorities.

7. CONSULTEES:

Social Care and Health DMT
Social Care & Health Quality and Performance Group
Partnership event with stakeholders – 23 July 2017
Adult Select Committee
Children and Young People Select Committee
Cabinet – 5th July 2017

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